

REQUEST FOR PROPOSAL

NATIONAL CREDIT REGULATORS 'S CALL CENTRE SYSTEM UPGRADE, SUPPORT AND MAINTANANCE FOR 3 YEARS

BID NUMBER – NCR473/02/2018

The National Credit Regulator (NCR) is responsible for the regulation of the South African credit industry. It is tasked with carrying out education, research, policy development, investigation of complaints and ensuring compliance with the Act. It is also tasked with the registration of credit providers, credit bureaux and debt counsellors.

The National Credit Regulator (NCR) seeks to appoint a service provider to appoint a CISCO certified service provider to provider the NCR with the CISCO Business edition 6000 (BE6000) and migrate all currently installed applications, to support and maintenance for 3 years. NCR has currently deployed a CISCO Collaboration solution based on a Tested Reference Configuration (TRC) using the UCS C220 M3S. The service provider should possess proven experience, skills, knowledge and capacity to undertake the work of this nature.

Compulsory briefing session: 21 February 2018 at 14h00

Closing Date: 09 March 2018 at 11h00 sharp

Venue for submissions: NCR Offices, 127, 15 Road Randjespark, Midrand 1685

Enquiries : procurement@ncr.org.za

Tender documents should be downloaded from the NCR's website: www.ncr.org.za under current tenders: Bid Number **NCR473/02/2018**. **For further inquiries contact: Procurement department on 011 554 2713/2646. Address: 127, 15 Road Randtjespark, Midrand 1685.** The National Credit Regulator reserves the right to withdraw this tender at any time, without prior notice and without liability to compensate and/or reimburse any party.