



THE NATIONAL CREDIT REGULATOR

JANUARY 2017

TERMS OF REFERENCE FOR KASEYA NETWORK MONITORING TOOL LICENCES

RFQ NUMBER: NCR402/01/17

DUE DATE: 18 JANUARY 2017

**TERMS OF REFERENCE
FOR
KASEYA NETWORK MONITORING TOOL LICENCES
FOR A PERIOD OF 24 MONTHS**

1. Background

The National Credit Regulator (NCR) procured and implemented Kaseya as a network monitoring tool in 2014 with a licence for 24 months. The monitoring tool assists the ICT department with monitoring the server's uptime, disk space, software violations, processor utilization and bandwidth utilization. It's further used for reporting and detecting server and user computer warnings.

2. Scope of work

Kaseya Licenses - Professional subscription on premises
Charge: S-ONP-K3-PRO - Annual (20/11/2016 - 20/11/2018)

250 endpoints required

3. Additional information

- a) Brief company profile, as relevant to the above mentioned terms of reference.
- b) Experience in the relevant areas.
- c) Clientele.
- d) The percentage of the work if any that will be outsourced to third parties.
- e) The proposal should contain a work plan, showing tasks, timelines etc.
- f) Contact details of at least three references from amongst recent clients with whom similar work has been conducted in the past 6 Months.
- g) Certificate of incorporation / legal status:-
 - a. Company registration documents
 - b. Certified copy of directors identity documents
 - c. Certified BBBEE certificate
- h) Bidders must also submit a proof of registration on the central database system. (National Treasury system).