

**REQUEST FOR PROPOSAL**

**FOR THE APPOINTMENT OF A SEERVICE PROVIDER to host DEBT HELP SYSTEM (dhs) FOR A PERIOD OF 2 YEARS**

**BID NUMBER – NCR 565/01/19**

The National Credit Regulator (NCR) is responsible for the regulation of the South African credit industry. It is tasked with carrying out education, research, policy development, investigation of complaints and ensuring compliance with the Act. It is also tasked with the registration of credit providers, credit bureaux and debt counsellors.

The National Credit Regulator (NCR) seeks to appoint a service provider to provide NCR with a debt help system(DHS) hosting service relating to the National Credit Act. The service provider should possess proven experience, skills, knowledge and capacity to undertake the work of this nature.

**Closing Date: 11 February 2019 at 11h00 sharp**

**Compulsory Briefing session: 24 January 2019 @ 9h30AM**

**Venue for submissions: NCR Offices, 127, 15 Road Randjespark, Midrand 1685**

**Delivery address: 127, 15 Road Randjespark, Midrand 1685**

**Reference no: NCR 565/01/19- Debt Help System**

**Enquiries :** [**imatjie@ncr.org.za**](mailto:imatjie@ncr.org.za)**/** [**procurement@ncr.org.za**](mailto:procurement@ncr.org.za)

Tender documents should be downloaded from the NCR’s website: [www.ncr.org.za](http://www.ncr.org.za) under current tenders: Bid Number **NCR 565/01/19. For further inquiries, contact: Procurement department on 011 554 2713/2646**. Address: 127, 15 Road Randjespark, Midrand 1685. The National Credit Regulator reserves the right to withdraw this tender at any time, without prior notice and without liability to compensate and/or reimburse any party.