



NEW ENHANCED DEBT HELP SYSTEM

CIRCULAR 3 OF 2018 – NEW ENHANCED DEBT HELP SYSTEM

This Circular is intended to inform all debt counsellors that the National Credit Regulator will be migrating to a new enhanced Debt Help System (“DHS”).

The new DHS will go live on the 11th of April 2018. Kindly note that the training manual is loaded on the system.

The debt counsellors will continue to use the same login credentials.

FOR MORE INFORMATION

Please direct all the queries relating to this circular to Xoliswa Mahlangu or Prudence Tsolo at xmahlangu@ncr.org.za or ptsolo@ncr.org.za

Disclaimer:

While the NCR has taken reasonable care to ensure the factual accuracy of this circular, it cannot guarantee such accuracy especially with regards to future events. Accordingly, NCR does not accept any liability for damages incurred by any party as a result of decisions or actions taken on the basis of information supplied in this Circular.