



NATIONAL LOCKDOWN MESSAGE FROM THE NCR

Circular 02 of 2020

In response to the rapid escalation of the COVID-19 and the national lockdown measures pronounced by the President, please note that the offices of the National Credit Regulator (NCR) will be on lockdown effective 27 March 2020 until 16 April 2020.

In this period, the NCR will not be operating at full capacity, however the below departments will be accessible remotely as follows:

Complaints	complaints@ncr.org.za
Media queries	lselibi@ncr.org.za or rsingh@ncr.org.za
Registrations	zmngqund@ncr.org.za
Debt Counselling queries	tvandergrijp@ncr.org.za
DHS queries	ssubbiah@ncr.org.za
PDA queries	LDangale@ncr.org.za or tnemahagala@ncr.org.za
Credit Provider queries	tsmith@ncr.org.za
Credit Bureau queries	snhangombe@ncr.org.za
Statistics	bgwexe@ncr.org.za

Please bear with us during this period and expect delays in some of our responses. We wish you a safe passage through the national lockdown period.

Disclaimer:

While the NCR has taken reasonable care to ensure the factual accuracy of this circular, it cannot guarantee such accuracy especially with regards to future events. Accordingly, NCR does not accept any liability for damages incurred by any party as a result of decisions or actions taken on the basis of information supplied in this Circular.