

How to lodge a complaint?



1

Lodging an ordinary complaint about credit providers and bureaux send to [complaints@ncrc.org.za](mailto:complaints@ncrc.org.za)



2

Debt counselling related complaints send to [complaints@ncrc.org.za](mailto:complaints@ncrc.org.za)



3

For the complaints/complaints about poor/good service delivery by NCR personnel send to [complaints@ncrc.org.za](mailto:complaints@ncrc.org.za)