



National Credit Regulator

*The National Credit Regulator (NCR) was established as the regulator under the National Credit Act 34 of 2005 (the Act) and is responsible for the regulation of the South African credit industry. It is tasked with carrying out education, research, policy development, registration of industry participants, i.e. credit providers, credit bureaux and debt counsellors, investigation of complaints, and enforcement of the Act. The Act requires the Regulator to promote the development of an accessible credit market, particularly to address the needs of historically disadvantaged persons, low income persons, and remote, isolated or low density communities. The NCR invites applications from suitable candidates for the following position:*

**Position: Manager: (Debt Counselling)  
Paterson Grade: D-Upper  
(Re-advertisement)**

**Requirements:**

- The successful candidate must hold a Post Matric qualification or equivalent qualification, with a minimum of 5 years relevant experience, with at least 3 years in a Managerial or Supervisory role.
- Intensive Knowledge of Debt Counselling is key.
- Experience in a regulatory environment will be an added advantage.

**Duties:**

- Translate the NCR's strategy into meaningful operational plan for the debt counselling department.
- Provide leadership and set out clear vision of the department.
- Provide oversight to the entire operations of the department.
- Manage and guide the compliance monitoring function for registered debt counsellors and payment distribution agents.
- Proactively scan and identify opportunities for change within the debt counselling environment and recommend intervening strategies where necessary.
- Develop policies and procedures for the operations of the department.
- Monitor compliance to policies, processes and systems that support the operations of the department.
- Develop and maintain effective stakeholder relations to contribute to the effective operation of the department and organisation.
- Ensure compliance to budget and risk management.
- Participate in various NCR committees.
- People and performance management of the team.

**Knowledge:**

- The National Credit Act, particularly sections on debt counselling.
- The debt counselling process.
- South African consumer credit market.
- Stakeholder management including industry forums.
- Compliance regulatory framework.

**Skills:**

- Management/Supervisory skills.
- Leadership skills.
- Analytical skills.
- Administrative skills.
- Presentation skills.
- Computer skills.
- Excellent communication skills (both written and verbal).
- Conflict management skills.
- Ability to work under pressure.
- Risk management.

**Closing Date: 23 March 2018**

The National Credit Regulator is an equal opportunity organisation which offers competitive market related packages. Suitable persons should send a detailed CV quoting the relevant reference number to: [Recruitment@ncr.org.za](mailto:Recruitment@ncr.org.za)

**Correspondence will only be entered into with short listed candidates. The National Credit Regulator reserves the right not to make an appointment. Please do not reapply if you have already applied**



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